



Cook County Emergency Telephone System Board

August 18, 2023
10:30 a.m.

ATTENDANCE

Board Members in attendance;

Mr. John Cornier
Mr. Michael Kuryla
Mr. John Matthews
Ms. Tisa Morris

Staff and Guest in attendance ;

Mr. Martin Bennett, Executive Director
Ms. Shereen Gamble, Administrative Analyst
Ms. Valerie Rhodes, Director of Support Services
Ms. Megan Kinsella, Director of Operations
Mr. Joey Kinsella, Cook County 9-1-1 Therapy Dog
Ms. Tanya Walker, Lauterbach & Amen
Ms. Krista Pyrocich, Lauterbach & Amen

Executive Director Bennett called the meeting to order at 10:34 a.m.

Attendance was taken.

MOTION TO APPROVE MINUTES

Ms. Morris made a motion and Mr. Matthews made the second to approve the Board meeting minutes of June 16, 2023 as presented.

Roll Call Vote;

Cornier	Yes
Fleming	Absent
Kuryla	Yes
Matthews	Yes
Morris	Yes
Ryles	Absent

Motion carried.

Cook County ETSB
August 18, 2023

911

Cook County Emergency Telephone System Board
9511 W. Harrison
Des Plaines, IL 60016

Page 1

LEGISLATIVE REPORT

Legislative Report for the August ETSB meeting. There is no new legislation because the legislature is not in session.

LEGISLATIVE REPORT

The Legislature adjourned the session on May 31, 2023. They are due back in Springfield for the Veto Session beginning on October 24, 2023. Governor Pritzker signed HB 3940, the Emergency Telephone System Act rewrite bill, on July 28, 2023 as Public Act 103-0366. Among other provisions, P. A. 103-0366 extends the sunset of the Emergency Telephone System Act to December 31, 2025.

Discussions of the Community Emergency Support Services Act (CESSA) have led to further discussions of the qualifications and certification of telecommunicators, supervisors and directors. The Joint Illinois NENA/Illinois APCO Legislative Committee has stated their opposition to including these qualifications in the CESSA Act or discussion. The matter is being discussed with the Statewide 9-1-1 Administrator.

On the Federal level, H.R. 3565, The Spectrum Auction Reauthorization Act, has been introduced in the United States House of Representatives. This Bill would authorize the FCC to auction existing spectrum and dedicate some of the proceeds from the auction to the Next Generation 9-1-1 System. The Congress has adjourned for its summer recess and will not be back in Washington until September. It is hoped that we will be able to secure passage of this bill then.

Executive Director Bennett advised that we received an additional \$800,000 last year because there was money left in the Next Generation 9-1-1 Fund. In the new legislation, if not enough people apply for grant funding, the money left in this fund will be distributed back to all the centers in the state.

COMMUNICATIONS CENTER OPERATIONS

LIVE911

Live911 is designed to automatically play live 911 calls in officers' vehicles cars while on patrol in the geofenced area of the 9-1-1 caller. Since the call plays live within the officer's patrol vehicle, they can start heading in the direction of the call prior to being dispatched.

Our goal is to start with Park Ridge and resolve any procedural hurdles we may face, then on-board more agencies. Some of our agencies are very small so being able to hear a call come in when it's happening has the potential to significantly lower response times.

Mr. Cornier asked how multiple calls will be filtered by the dispatcher, how the cost was calculated, who the vendor is, what the projected cost is to on-board all our agencies, and the cost differential for when there are more officers logged on for a special event. Executive Director Bennett explained there's no action taken by the dispatcher; calls play one at a time from the recording system on the backend, but the officer has the option to ignore the call. Live911 will play one call at a time and any calls that come in simultaneously within the same geofenced area will go into a queue. Live911 is the vendor, and their software works on a server off the backend of CAD. The one-time cost on our end is to purchase a server to host Live911, which will also be utilized for other things. \$11,880 is the cost of 10 initial licenses. Adding more agencies with concurrent logins will cost \$900 per license each year. For example, Merrionette Park typically operates with two officers on duty at a time so it would cost \$1,800 per year to provide them access to this technology. Most agencies will be a couple of thousand dollars. The most expensive is Sheriff's Police, which we can draw map polygons for specific areas that are densely populated. We would provide Red Center, the center that dispatches fire and EMS response to many unincorporated areas of Cook County, access to determine if the caller requires fires or ambulance service. Red Center can start their alerting process immediately if they hear the caller requires fire or EMS assistance instead of waiting for the call to be transferred to them during the initial interrogation by the call-taker. Live911 will spot-check our usage and factors price based on average logins; temporary overages would be a non-issue.

Mr. Cornier made a motion to approve entering a contract with Live911 for the initial investment of \$11,880 and Mr. Kuryla made the second.

Roll call vote;

Cornier	Yes
Fleming	Absent
Kuryla	Yes
Matthews	Yes
Morris	Yes
Ryles	Absent

CRESTWOOD RESOLUTION

Executive Director Bennett presented Crestwood a contract to provide dispatch services that now is at their board approval level. The first step is the Board to accept them into our ETSB. The application with State Police will be next. The Village of Crestwood has approximately 11,000 residents and will be the third agency to come from Southwest Central. Executive Director Bennett believes there will be more agencies to follow because they see what we have to offer. Mr. Cornier made a motion to approve Resolution 23-081801 to accept the Village of Crestwood into the Cook County 9-1-1 system, Ms. Morris made the second.

Roll call vote;

Cornier	Yes
Fleming	Absent
Kuryla	Yes
Matthews	Yes
Morris	Yes
Ryles	Absent

DES PLAINES RESOLUTION

Des Plaines wanted their police and fire calls to be handled by the same dispatch center. Des Plaines approached Addison (ACDC) in DuPage County. The Cook County States Attorney determined they cannot cross county lines with ETSB money. Des Plaines then came to us while they waited for ACDC's decision. Fire services for Des Plaines will be dispatched by Red Center. Executive Director Bennett explained that polygons for Live911 will be drawn for Red Center's service areas handled by our center. Using Live911 and CAD-to-CAD services together will enhance communications with the 9-1-1 center, which Des Plaines was happy to hear. A grant for CAD-to-CAD expenses will be available in 2025. Central Square provides a hub for these services which we would connect to and define security by controlling which centers we share our information with and what data they can access. Des Plaines will be our biggest agency yet. They have over 60,000 residents and the 5-year service contract with them is for 9.3 million dollars. The surcharge for Des Plaines is 1.6 million dollars per year. In between these Park Ridge and Des Plaines is unincorporated Maine Township, patrolled by Sheriff's Police. This will cast a large net for jurisdiction, eliminating many transfers since all this area will be handled by our center. Between Crestwood and Des Plaines, the population will jump over 70,000 residents. Mr. Cornier asked how many positions will be provided by this contract. Executive Director Bennett advised the contract will fund 7 dispatchers and 9 call-takers. We're also actively working towards getting more areas within the building and have proposed to occupy the whole lower level. Mr. Kuryla made a motion to approve Resolution 23-081802 to accept the City of Des Plaines into the Cook County 9-1-1 system, Mr. Matthews made the second.

Roll call vote;

Cornier	Yes
Fleming	Absent
Kuryla	Yes
Matthews	Yes
Morris	Yes
Ryles	Absent

AUTOMATIC TRANSFER SWITCH REPLACEMENT

During an ATS switch over on August 8th, one of the moving parts inside the ATS had grease and debris that delayed the switch by 10 seconds. We didn't lose power but switched to UPS. When we switch to UPS, all the critical equipment is connected so it's not affected, but overhead lighting and everything else is lost causing a disruption. Altorfer came to service and the next week when we went through the ATS, everything worked properly. Altorfer advised while servicing that the ATS box is 30 years old, and the equipment is no longer manufactured with moving parts inside. We will probably go with the retrofit option, which will take about 3 months to arrive. Both vendors we talked with said it would take approximately 60 months for the bypass. We hope to have a proposal at the October meeting to discuss.

FINANCIAL REPORT

AUGUST BILL PAYMENT RESOLUTION

The August Bill Payment Resolution is attached for the Board's review.

The are no significant items to report.

Total Bills \$1,017,028.54

Ms. Morris made a motion and Mr. Cornier made the second to approve the August Bill Payment Resolution as presented in the amount of \$1,017,028.54.

Roll call vote;

Cornier	Yes
Fleming	Absent
Kuryla	Yes
Matthews	Yes
Morris	Yes
Ryles	Absent

Motion carried.

FINANCIAL REPORT

Lauterbach & Amen provided the following report;

The financial report was received and filed.

Executive Director Bennett advised the Board that surcharge money fluctuates each month, about 5-10%, and is based on the number of subscribers. Starting in February, Executive Director Bennett noticed huge drops in the Sheriff's surcharge money, as much as 20-25%. State Police said it was a discrepancy with our zip code agreements between different centers, which is how they divide the money. Our surcharge receivables are usually about \$300,000 per month, and some months we were \$50,000 less than that. These drops coincided with State utilizing a new system. We've had several discussions with Cindy Barbera-Brelle, the Statewide Administrator, and down-state with disbursements. Executive Director informed the Board that the surcharge checks are also disbursed approximately 4 months behind.

PUBLIC COMMENTS

None.

CLOSED SESSION

None.

FOR THE GOOD OF THE ORDER

Executive Director Bennett let the Board know that Director Kinsella was in attendance with Joey, the 9-1-1 Center therapy dog. Having him as a constant in the center has been great for the dispatchers. The visitors from the City of Des Plaines think he's a great addition.

MOTION TO ADJOURN

Ms. Morris made a motion to adjourn the meeting of August 18, 2023, second by Mr. Matthews.

Roll call vote;

Cornier	Yes
Fleming	Absent
Kuryla	Yes
Matthews	Yes
Morris	Yes
Ryles	Absent

Motion carried.

The August 18, 2023 Cook County Emergency Telephone System Board meeting was adjourned at 11:20 a.m.

Next Meeting
October 20, 2023
10:30 a.m.
9511 W. Harrison, LL11
Des Plaines, IL 60016

Valerie Rhodes, Director of Support Services

Date