



**Cook County
Emergency Telephone System Board**

**June 16, 2023
10:30 a.m.**

ATTENDANCE

Board Members in attendance;

Mr. John Cornier
Mr. Thomas Fleming
Ms. Tisa Morris
Ms. Elizabeth Ryles

Staff and Guest in attendance ;

Mr. Martin Bennett, Executive Director
Ms. Shereen Gamble, Administrative Analyst
Ms. Valerie Rhodes, Director of Support Services
Ms. Megan Kinsella, Director of Operations
Mr. Joey Kinsella, Cook County 9-1-1 Therapy Dog
Mr. Brian Tracy, States Attorney
Ms. Tanya Walker, Lauterbach & Amen
Ms. Krista Pyrocich, Lauterbach & Amen
Dr. Joel Robertson, Robertson Brain Health
Mr. Marc Decker, Robertson Brain Health
Mr. Terry Williams, UIC Police
Ms. Jasmine Mc IL Venny, UIC Police

Executive Director Bennett called the meeting to order at 10:32 a.m.

Executive Director Bennett introduced and welcomed ETSB's new States Attorney, Mr. Brian Tracy.

Attendance was taken.

MOTION TO APPROVE MINUTES

Mr. Fleming made a motion and Ms. Morris made the second to approve the Board meeting minutes of March 31, 2023 as presented.

Roll Call Vote;

Cornier	Yes
Fleming	Yes
Kuryla	Absent
Matthews	Absent
Morris	Yes
Ryles	Yes

Motion carried.

LEGISLATIVE REPORT

See attached document.

Director Bennett highlighted the important changes. The CESSA Legislation was originally supposed to take effect in July but has been pushed back until 2024. This is a significant change for the 911 center because calls for dispatch to police personnel have potential to instead be transferred to mental health specialists at 988 if the call-taker has determined this the best course of action after screening the caller. Currently, we have two full-time clinicians trained with the Treatment Response Team (TRT) within our center. We want to expand the amount of calls they're currently involved with, averaging 10 hours per week with a call-taker, but part of that process is getting CESSA legislation in. There are many workgroups going on regarding changes to existing protocols.

911 legislation is scheduled to sunset this year. The legislative changes included in the attached report will come up in the veto session with the governor in November. We participate with Linda Zerwin, a member of the State Advisory Board, on a subcommittee with Big 8 Counties. As a board, we discuss the importance of maintaining local control because our board knows what's best for our residents and departments. This opinion is shared by the Big 8 and is voiced by Linda Zerwin at the State Advisory board meetings.

COMMUNICATIONS CENTER OPERATIONS

PROTECT THE PROTECTORS – DR. JOEL ROBERTSON

See attached presentation slides.

Dr. Robertson with Robertson Health based in Grand Rapids, MI discussed the effectiveness of his three-year program designed to improve the brain health of first responders. Employees will not be forced to participate. The cost is very reasonable as it equates to sending the employee to two training classes. There are approximately 100 employees within the center and the cost per employee per year is \$500. The cost would come out of our current training budget. We would return to the Board if the cost were to exceed the current training budget and adjust next year's budget to avoid an overage in the future. To accommodate new hires after the program has started, Robertson Health will on-board 10 or fewer new hires with no extra cost.

Dr. Robertson explained how Robertson Health will be involved in conversations with the Employee Assistance Program or healthcare professionals if or when an employee requires further assistance. Robertson Health will not cross into the medical field but will supply healthcare professional with the results of the evaluation and discuss the Robertson Health's plan to improve the employee's well-being to work with, not against, the

medical care being provided.

Executive Director Bennett further discussed the benefits and positive feedback on the changes that resulted from the construction work, including the HVAC work to stabilize temperatures and humidity, adjustable lights, the quiet rooms, and the kitchen. These changes along with incorporating the Protect the Protectors program will set us apart from other 911 center competitors by attracting and retaining talent.

Mr. Cornier made a motion to approve the Protect the Protectors program for \$50,000, Mr. Fleming made the second.

Roll call vote;

Cornier	Yes
Fleming	Yes
Kuryla	Absent
Matthews	Absent
Morris	Yes
Ryles	Yes

911 CENTER THERAPY DOG & MOU

Executive Director Bennett introduced Director Megan Kinsella and therapy dog Joey. He explained that Jerry Roman with the Sheriff's Office is a master trainer that conducts on-the-job training with Joey and Director Kinsella. They will be certified together out of Brevard County. Director Kinsella listed several training visits to date: courthouses, State's Attorneys (SA), domestic violence advocacy center, and hospitals to visit trauma survivors. Joey also has spent a lot of time on our dispatch floor with the dispatchers and call-takers.

Director Kinsella has adopted Joey and she is his owner and handler. The MOU, to be drafted by SA Tracy, will specify that ETSB is Joey's sponsor to cover any veterinary expenses or supply costs. Joey will be included under the existing Sheriff's Office contract for veterinary care.

The press office will be covering Joey's story in the next few weeks.

Ms. Morris made a motion to approve entering an MOU listing ETSB as the sponsor for Joey the 911 Center therapy dog, Mr. Fleming made the second.

Roll call vote;

Cornier	Yes
Fleming	Yes
Kuryla	Absent
Matthews	Absent
Morris	Yes
Ryles	Yes

ROBBINS CONSOLIDATION

Robbins is cutting over on June 28th.

FINANCIAL REPORT

JUNE BILL PAYMENT RESOLUTION

The June Bill Payment Resolution is attached for the Board’s review.

The significant items to report are;

- Final payment to Construction Inc. for \$345,166.79 for Communications Center construction.
- Final payment to C.E. Korsgard Co. for \$65,400.00 for flooring in the center.
- Final payment to GeoComm for \$25,201.50 for the Next Generation 9-1-1 project; grant reimbursement was filed.

Total Bills \$1,587,707.28

Mr. Cornier made a motion and Ms. Ryles made the second to approve the August Bill Payment Resolution as presented in the amount of \$1,587,707.28.

Roll call vote;

Cornier	Yes
Fleming	Yes
Kuryla	Absent
Matthews	Absent
Morris	Yes
Ryles	Yes

Motion carried.

FINANCIAL REPORT

Lauterbach & Amen provided the following report;

The financial report was received and filed.

Executive Director Bennett pointed out that we noticed that the Sheriff’s surcharge money has been under almost \$50,000 a month. The State has changed the way they’ve distributed surcharge money and an error was made in the zip code agreements made between different centers. We have been working with the State to rectify this error.

PUBLIC COMMENTS

Mr. Terry Williams (guest) commended the Board for prioritizing employee wellness.

CLOSED SESSION

None.

FOR THE GOOD OF THE ORDER

Executive Director stated that it is great to see everyone and we're looking forward to our next meeting.

MOTION TO ADJOURN

Mr. Cornier made a motion to adjourn the meeting of June 16, 2023, second by Ms. Ryles.

Roll call vote;

Cornier	Yes
Fleming	Yes
Kuryla	Absent
Matthews	Absent
Morris	Yes
Ryles	Yes

Motion carried.

The June 16, 2023 Cook County Emergency Telephone System Board meeting was adjourned at 11:38 a.m.

Next Meeting

August 18, 2023

10:30 a.m.

9511 W. Harrison, LL11

Des Plaines, IL 60016

Valerie Rhodes, Director of Support Services

Date